

There are few reasons that cause your account cannot log in:

1. Have you registered an account with us?

A : Please make sure you have registered an account

2. Have you done the **confirm registration** process after register an account?

A : There an email sent to you for the confirm registration, please click on the link in the email to finish your registration and the system will allow you to login normally.

3. Have you use the right **username** and **password**?

A : You can use **forget username** or **password** to get your username or reset your password from the login menu, if you feel your account information is not correct.

If the solution above cannot help, please feel free to contact us our Web Department (admin@hrinc.com.kh).